



Offer your customers the Sony® Extended Service Plan¹ and offer them peace of mind.

Why Choose the Sony Extended Service Plan?

Worry-Free Use

Your customers can begin using their notebook or desktop right away, without worry. Coverage for accidental damage² is available for notebooks and begins immediately³, providing additional protection against accidental drops and spills.

24-Hour Customer Service

We'll be there 24 hours a day, 7 days a week — whenever your customers need us. They can reach us toll-free at 1-866-374-0134 to get answers, renew their contract or set up a notebook or desktop repair.

Trusted Repairs

Notebook and desktop repairs are provided by Sony Service or Sony authorized technicians⁴ who use genuine Sony parts. Plus, your customers get the excellent service you've come to expect from Sony. Why choose anyone else to fix Sony equipment?

No Repair Bills

Eliminate out-of-pocket expenses for covered repairs with this cost-effective solution. The Extended Service Plan pays 100% of covered parts and labor beyond the Sony manufacturer's limited warranty for the life of the Extended Service contract.⁵

Sony® Extended Service Plans

VAIO® Notebook Onsite Extended Service

Designed for VAIO® notebooks, providing Onsite service from the day the product is purchased. If the product is within 50 miles of a Sony authorized service provider, service is performed onsite. Otherwise, coverage includes all shipping and depot costs.

(Onsite Service is not available for VGN-UX or VGN-TZ notebook models.)

COVERAGE ⁶	SKU	SPPG	UPC #
2 Year	PCGA2SYLPD	\$149.99	027242224643
3 Year	PCGA3SYLPD	\$269.99	027242224650
4 Year	PCGA4SYLPD	\$369.99	027242224667

VAIO® Notebook Onsite Extended Service with Accidental Damage from Handling

Designed for VAIO® notebooks, providing Onsite service from the day the product is purchased, the plan will also repair or replace eligible parts in your Sony product when it malfunctions due to breakdowns that occur from handling the product under normal operating conditions.⁵

(Onsite Service is not available for VGN-UX and VGN-TZ notebook models.)

COVERAGE ⁶	SKU	SPPG	UPC #
2 Year	PCGA2SYLPA	\$259.99	027242224704
3 Year	PCGA3SYLPA	\$399.99	027242224711
4 Year	PCGA4SYLPA	\$549.99	027242224728

VAIO® Notebook Onsite Extended Service (Available for BX series only)

Designed to extend the original Sony warranty on VAIO notebooks by providing Express Ship service from the day the product is purchased. The plan will also repair or replace eligible parts in your Sony product when it malfunctions due to breakdowns that occur from handling the product under normal operating conditions.⁵

COVERAGE ⁶	SKU	SPPG	UPC #
3 Year	VGP2SYLPE	\$199.99	027242229211
4 Year	VGP3SYLPE	\$299.99	027242229228

VAIO® Notebook Express Ship Extended Service

Designed to extend the original Sony warranty on VAIO® notebooks by providing Express Ship service from the day the product is purchased. Coverage includes all shipping costs and packing materials.

COVERAGE ⁶	SKU	SPPG	UPC #
3 Year	PCGA2SYLPE	\$129.99	027242224681
4 Year	PCGA3SYLPE	\$189.99	027242224698

VAIO® Notebook Express Ship Extended Service with Accidental Damage from Handling

Designed to extend the original Sony warranty on VAIO notebooks by providing Express Ship service from the day the product is purchased. The plan will also repair or replace eligible parts in your Sony product when it malfunctions due to breakdowns that occur from handling the product under normal operating conditions.⁵

COVERAGE ⁶	SKU	SPPG	UPC #
2 Year	VGP2SYLPAD	\$149.99	027242244085
3 Year	VGP3SYLPAD	\$249.99	027242244092
4 Year	VGP4SYLPAD	\$349.99	027242244108

VAIO® Desktop Onsite Extended Service

Designed for VAIO® desktops, providing Onsite service from the day the product is purchased. If the product is within 50 miles of a Sony authorized service provider, service is performed onsite. Otherwise, coverage includes all shipping and depot costs.

COVERAGE ⁶	SKU	SPPG	UPC #
3 Year	PCGA3SYPCD	\$109.99	027242224629
4 Year	PCGA4SYPCD	\$149.99	027242224636

¹ Sony Extended Service Plans are administered for Sony by Service Net Solutions LLC., and Service Net Solutions of Florida, LLC, P.O. Box 1411, Jeffersonville, IN 47131. ² Accidental Damage from Handling. ³ Upon registration of the plan. ⁴ The use of Sony Service or Authorized Technicians is solely at the discretion of Sony and is dependent upon the type of plan, type of product and the customer's residence. ⁵ Limitations apply. Go to www.sony.com/ESPreg for complete terms and conditions. ⁶ Actual plan term may be shorter as plan begins on purchase date of product covered.

Dealers in California, Florida and Oklahoma must be registered with their prospective states to sell extended service contracts to any consumer (B2C). Dealers selling service contracts only to business to business customers (B2B) are not required to register. Extended Service may be sold on any eligible VAIO product with at least 30 days remaining on the original Sony limited warranty. Onsite service and Express ship service will be provided by an Authorized Sony Service Provider. Depending on parts availability, customers should allow up to 72 hours for onsite services.

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